

MEDIA RELEASE

For Immediate Release

Date: June 21, 2021

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NOTICE

Voluntary Water Usage Reductions Continue

Restrictions at Bulk Water Filling Stations Implemented

MEDFORD – Medford Water Commission is working strategically to maintain its limited supply of chlorine (in the form of sodium hypochlorite), a critical component in our water treatment process, following a nationwide shortage. The water we supply remains safe to drink, and on June 17th, 2021, we asked our customers to voluntarily reduce their water usage to extend our supply and preserve water for domestic use.

This means immediately reducing all non-essential water use—except as necessary for public health and safety—and eliminating water waste immediately, such as known leaks inside and outside homes/businesses, which should be repaired. See the full list of voluntary actions customers can take, [here](#).

This request applies to Medford water customers, as well as to properties within Central Point, Eagle Point, Phoenix, Talent, Jacksonville, and White City.

In addition to these voluntary reductions, the Commission is restricting use of the two bulk water filling stations in Jackson County (located at the City of Medford Service Center, 821 N. Columbus in Medford, and 724 Antelope Road in White City), to domestic use only.

USE OF WATER FROM THESE STATIONS FOR AGRICULTURAL PURPOSES IS PROHIBITED.

This restriction will still allow for users that require water from these stations for their daily domestic needs.

All measures will remain in place until water demand levels come down and the chain of supply has been reestablished. **If demand continues to remain at high levels or increases, mandatory restrictions may be imposed on water usage inside and outside homes/business as well, to protect an essential domestic water supply for all of our customers.**

See the original media release [here](#) or contact our Customer Service Department at (541) 774-2430 for more information. For an after-hours emergency with your water service, call (541) 779-7611. If you have questions regarding this notice, please contact General Manager Brad Taylor at (541) 774-2443.

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